



ARCHDIOCESE OF SEATTLE

PARISHIONER
ENGAGEMENT

Monthly Support & Check-in

April 12, 2023

The Implementation Team's goal is to execute and support this database transition and software implementation with caution, collaboration, communication, and compassion.

Agenda

- ❖ Meetings? Which should I attend?
- ❖ Prayer
- ❖ Topic: Best Practices for ChMS Launch
 - ❖ Please put any questions into the chat and we will address them
- ❖ Q&A (altogether)

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Monthly Check-Ins

Archdiocese-wide: open to all waves

VS.

Wave Meetings

Specific to your wave

Monthly check-ins:

Archdiocese-wide: open to all waves



- ❖ Format of Monthly check-ins
 - Today: first 10-15 minutes learning topic (based on Frequently Asked Questions), followed by Q&A breakout rooms
 - Data Cleaning
 - Implementation
- ❖ Future Monthly check-in dates: Second Wednesdays at noon
 - May 10 – Best Practices for App Roll-out (depending on development)

Wave Meetings:

Specific to your wave

- ❖ Waves 10-11: Pre-Wave Meeting, Wednesday, May 3 at 2:30 pm
- ❖ Waves 8-9: Pre-Wave Meeting, Wednesday, May 3 at 1:00 pm
- ❖ Wave 7.5: Pre-Wave Meeting, Tuesday, June 6 @ 1 pm
- ❖ Waves 6-7: Phase 1 – Tuesdays at 9:30 am + 1:1s *Starting 4/18
- ❖ Waves 4-5: Phase 2 – Tuesdays at 10:30 am + 1:1s
- ❖ Waves 2-3: Phase 3 – Weekly 1:1 Coaching Meetings
- ❖ Pilots: Phase 4 – Self-Study, one-to-one Coaching Meetings
(monthly Wave check-in meetings)

CHATTERFALL

- ❖ Find the chat function (usually on bottom of your screen)
- ❖ Type in your answer to the questions
- ❖ Wait for the signal before posting,
DO NOT click ENTER
- ❖ Upon the signal, post your answer!
- ❖ *The result is a Chatterfall!*

CHATTERFALL

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Easter Vigil or Easter Sunday?

- ❖ Wait for the signal before posting, **DO NOT click ENTER**
- ❖ Upon the signal, post your answer!



Gracious God, we praise and thank you
for the Catholic Church in Western Washington.

We praise and thank you
for the women and men
who have shared the joy of the Gospel here
for more than 170 years.

Send your Holy Spirit upon us
that we might encounter your Son anew
and become more effective partners
in sharing the Good News of his saving love.

May our partnership in the Gospel
empower us to be your missionary
disciples,
bringing the Good News to all,
especially to those who are marginalized
or hurting in any way.

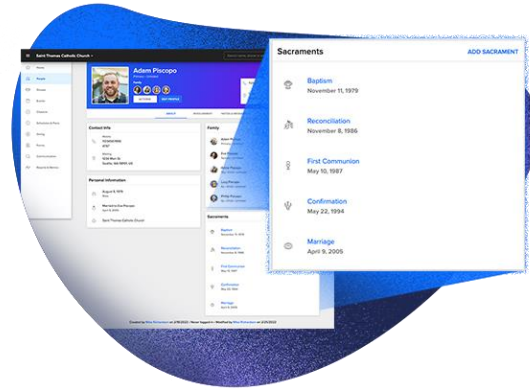
Give us the courage,
the flexibility and the vision
to renew parish life,
so that the good work,
begun long ago,
may continue among us,
and one day, be brought to completion
in your Kingdom,
where you live and reign
for ever and ever.

Amen.

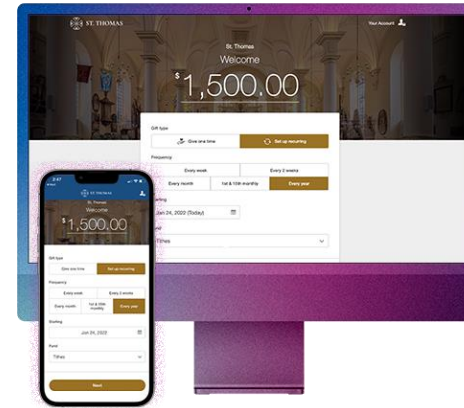


How will Partners in the Gospel impact the ParishStaq implementation?

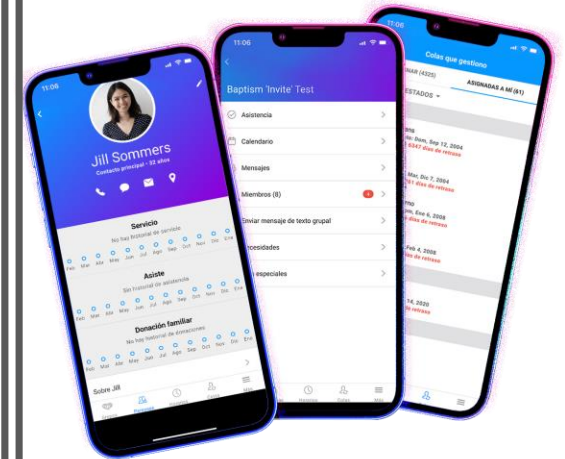
Partners in the Gospel will take 3 years, through 2027, for parish families to be formed. By being fully implemented with most ministries active within ParishStaq, parishes can use the engagement tools in the software to continue to organize and engage parishioners, helping them to stay connected through significant change, and be a channel for ministry and mission information.



ChMS
Church Management System



Giving Portal



Apps: Lead and Parishioner

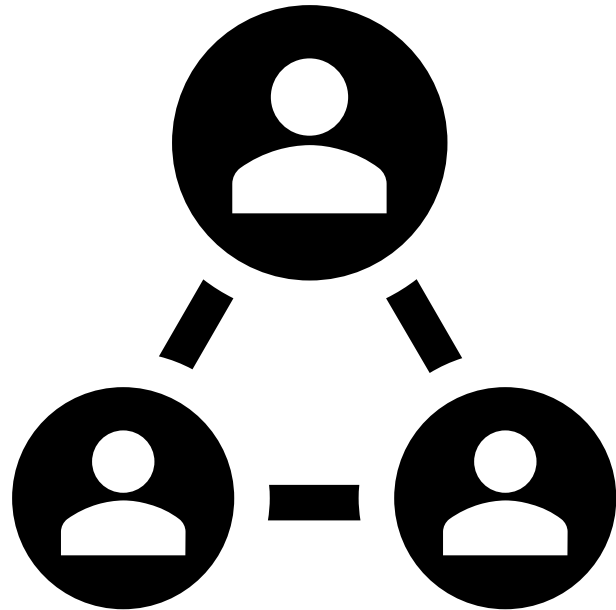
Suite of e-tools

Best Practices for ChMS Launch

Who will be using the ChMS?

When will users start using the ChMS?

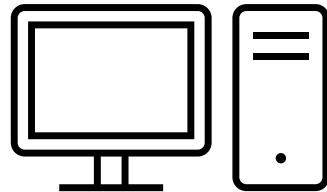
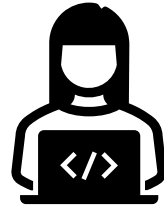
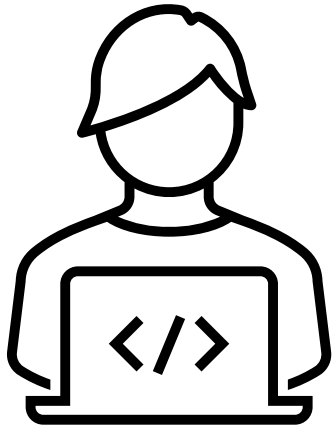
How will we train users in the ChMS?



Who?

- Pastoral Leadership & Staff
- Volunteer Schedulers and Key volunteers
- Process Queue Managers

- Parishioners??? Let's talk...



Who?

Consider allowing Parishioners to login in a limited capacity to:

- Update contact information
- Upload Profile Photos
- Update Personal Privacy Settings
- Selecting Communication Preferences

CHATTERFALL

Will you open up ChMS to parishioners?

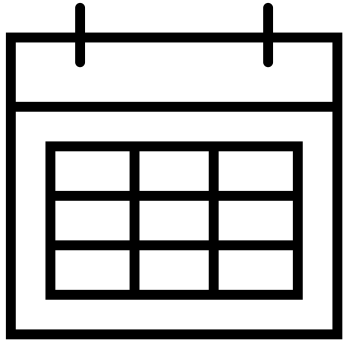
- ❖ Wait for the signal before posting,
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When?



Consider a phased approach:

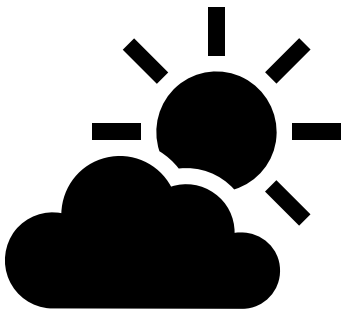




When?

Other Considerations:

- Historically, when has been the best time to launch something new at your parish?
- What are your attendance patterns?
- When are your programs starting?



How?

Suggestions:

- **Staff - weekly “Lunch and Learn”**
- **Volunteer Leaders – specific training tailored to their use**
- **Parishioners – Mass announcements, bulletin, emails, social media, how-to with pictures**

Consider launching over a couple of weeks to reach those who do not attend regularly.

“Mystagogy”

Ideas:

- **Build process queues**
 - **Trigger staff notification for attendance or giving pattern changes**
- **Run reports/metrics**
 - **How many logins? Upload photo? Messaging and Needs?**
- **Continue to deliver**
 - **How-to videos or documents, use Forms for everything, download giving statements**

CHATTERFALL

Identify one Follow-Up Action you will do after launch.

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Support:

- ❖ Implementation and Learning Site
archseattle.org/parishioner-engagement
- ❖ Email: parishstaq.support@seattlearch.org

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Q & A