

Pushpay/ParishStaq *Update*

ALL ABOUT DHS and CSM (and PSL?)

Congratulations to Waves 6 and 7 for having completed their live large group training! Our final waves are moving forward with Wave 7.5, having received their user logins into the ChMS and our final Waves 8-11's data being migrated and uploaded into ParishStaq. The data processing from the final wave has been complicated due to the volume and quality of data. The data team is working diligently and consistently each day to process your data for delivery. The initial migration of data for this last wave will be a hybrid of our initial phased approach—this current migration includes personal profile information, contributions, comments, and sacraments. This amended, phased approach of migration will allow sites to begin their parish implementation with more robust profiles. We are excited to have our final wave logging into ParishStaq sometime in September!

Throughout August, the pilot parishes and the archdiocese participated in custom app training. As they build out their app in the App Studio, they are becoming familiar with the **Dynamic Home Screen** ("DHS"). This is the first step in the app roll-out.

Waves 2-5 are transitioning to Pushpay Customer Success Manager, Edgar Cariño.

This transition from the ParishStaq Implementation Coaches to the Pushpay **Customer Success Manager** ("CSM") is a significant milestone in this process. As new updates are released, look for emails from ParishStaq and updates in the Campus Admins group. The CSM and other Pushpay staff are also slated to be presenters at our monthly support meetings (2nd Wednesdays at noon) beginning in the fall. This opportunity to meet our CSM and learn more about ParishStaq is open to all, regardless of wave. So grab your Pumpkin Spice Latte (PSL) and join us!

*Zoom/Teams Etiquette**

- Be on time.
- Join on mute.
- Use video whenever you can (no one likes to talk to a blank screen).
- Rename yourself with your name and parish.
- Make 'eye' contact with the camera.
- Avoid eating or drinking onscreen.
- Minimize multitasking.
- Avoid distractions & background noises (what you see and hear, others do too).

*Sourced from the web's best practices

For more information, visit our **Learning & Implementation Site**
archseattle.org/parishioner-engagement