ParishStaq for *Parish Ministry*

ParishStaq Stabilization and Optimization

Partners in the Gospel Phase Zero: Stability and Assessment

Data cleaning, data migrations, Zoom classes, and phone calls…Oh my! As we wrap up our ParishStaq software implementation at the end of this month, we are so grateful for all the hard work of staff and parish teams. We are ushering in our post-implementation phase of Stabilization and Optimization for use of these new tools. ParishStaq tools can assist with continuing to build engagement with your parishioners. We have distilled the following checklist of areas that we are prioritizing to support you during Phase Zero of Partners in the Gospel:

- Posting within Pushpay giving
- Sacrament Tracking in the ChMS
- Deduping profiles
- Permissions Management: adding and removing permissions as staff onboard and offboard.
- Virtus Safe Environment Integration ID updates
- Migration to Parish-Level Fund Management
- Custom App Launch

Email: support@archdioceseofseattlepes.samanage.com

Meet Matt

In partnership with Pushpay, after March 31, all parishes will be handed off from their implementation coaches to Pushpay Customer Success Manager, Matt Feria. Matt is available to set up ParishStaq strategy meetings with parish teams. Email him to receive his "booking link" to setup an appointment. Matt is also available during CSM Office hours. Please keep and print off the second page of this C2P for support and resources from both ParishStaq and our PES Team. Email: matt.feria@pushpay.com

Phase 1 Possibilities

Looking ahead, we plan to support parishes with Phase 1: Welcoming (2024-2025).

Please look for more information in late spring about scheduling a Parish Family ParishStaq Strategy Meeting with our team during Phase 1. Also, look out for more information about self-paced steps to support getting to know each other.

March 2024

Looking for Answers on how to use ParishStaq?

ParishStaq **Support:**

Hover over the "?" in ParishStaq for information. Also, Look at the Help Articles in the top Right Corner of the ChMS.

Certain users can submit Help Tickets within the ChMS for technical and how-to-questions. Please coordinate within your parish to centralize ticket submission through the designated Support Contacts.

As new features in the software are released, CSM office hours will be hosted online on Tuesdays at 1 PM. These are on dependent on new feature releases and needs.
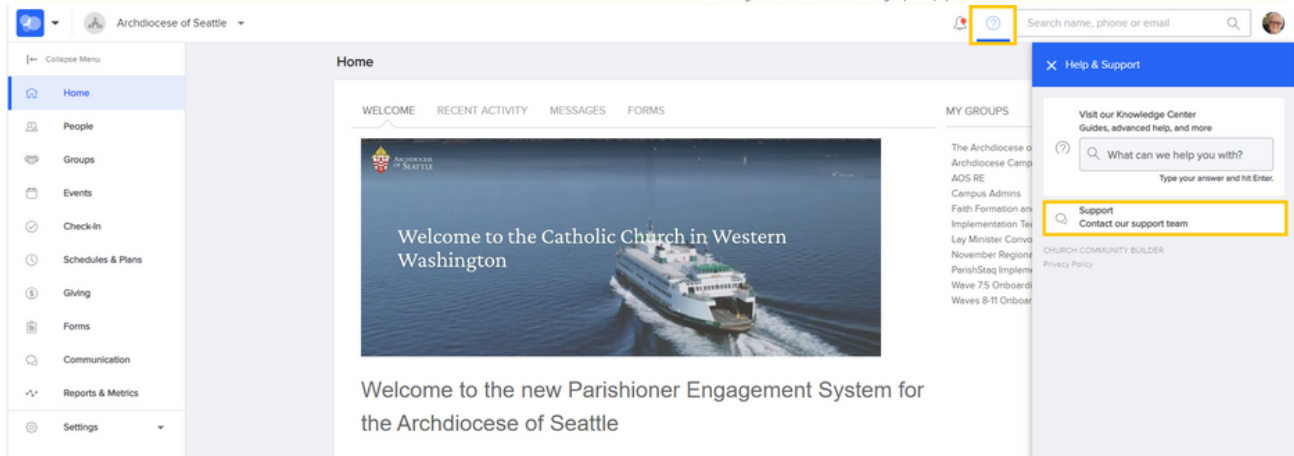
PushPay University:
https://www.pushpayuniversity.com/

PushPay Customer Success Manager:
Matt Feria   matt.feria@pushpay.com

Matt Feria
Strategic Customer Success Manager | Pushpay

PES Team Support

The Archdiocese Parishioner Engagement System ParishStaq Team ("PES Team") will continue to support parishes through Partners in the Gospel:
- Initial Strategy Meeting with Parish Family Tech Advisory Team
- Providing Role-based trainings
- Continue to provide Monthly Check-ins (2nd Thurs each Month 10 AM)

The PES Team will also provide Training and Support for the following areas::
- Annual Catholic Appeal (ACA)
- Stewardship Campaigns
- Cross parish duplicate profile issues
- Data Migration issues

PES Help Desk Email: support@archdioceseofseattlepes.samanage.com